

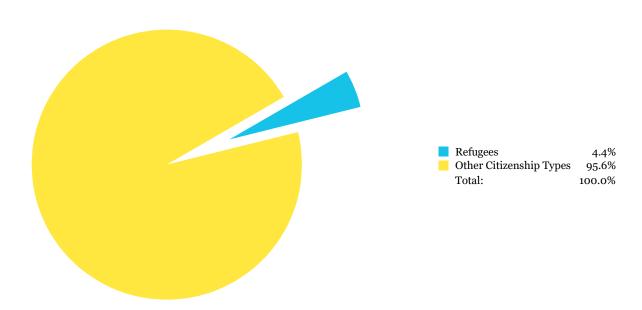
#### Refugees

In this report, clients with the following Citizenship Statuses are considered Refugees: **Refugee**, **Refugee Claimant** 

Showing clients who received services from Drop-in Centre, Family Shelter, Front Street Transitional Housing, Grand Outreach Services, Grandview, Main Shelter, Main Shelter Housing Agency, VAW/DV Shelter, Youth Shelter

Between January 01, 2020 and December 31, 2024

	Total	
Refugees	11	4.4%
Other Citizenship Types	238	95.6%
Total	249	100.0%

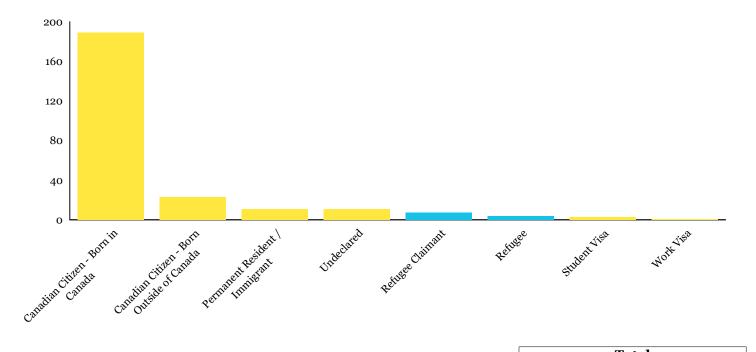




### Refugees

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#### Citizenship Status



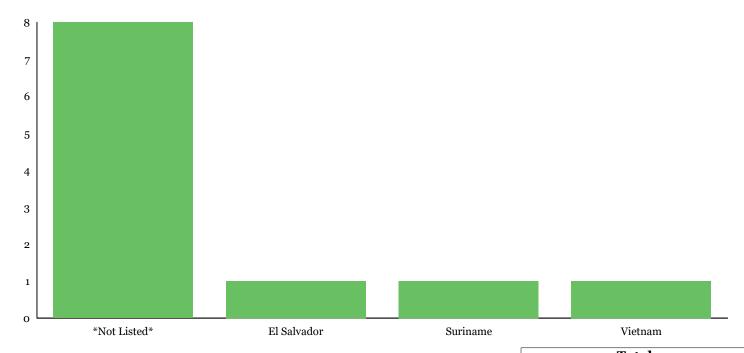
		Total	
Refugees	Refugee	4	1.6%
	Refugee Claimant	7	2.8%
	Subtotal	11	4.4%
Other Citizenship Types	Other Citizenship Types   Canadian Citizen - Born in Canada		75.9%
	Canadian Citizen - Born Outside of Canada	23	9.2%
	Permanent Resident / Immigrant	11	4.4%
	Student Visa	3	1.2%
	Undeclared	11	4.4%
	Work Visa	1	0.4%
	Subtotal	238	95.6%
Total		249	100.0%



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#### Country of Birth



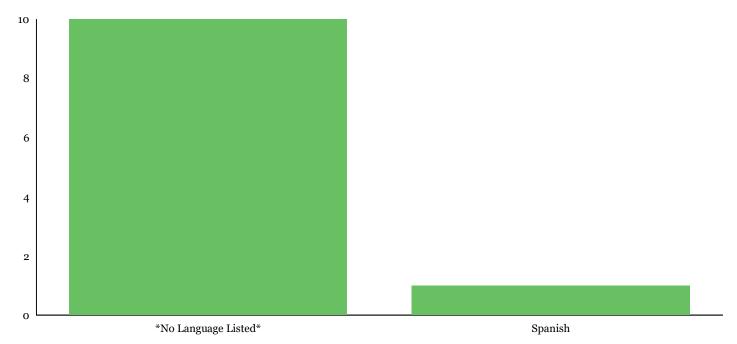
		To	otal
Refugees	*Not Listed*	8	72.7%
	El Salvador	1	9.1%
	Suriname	1	9.1%
	Vietnam	1	9.1%
	Total	11	100.0%



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#### Languages



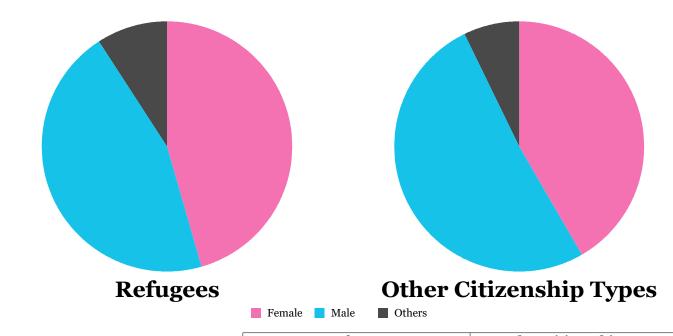
		To	otal
Refugees	*No Language Listed*	10	90.9%
	Spanish	1	9.1%
	Total	11	100.0%



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#### Gender



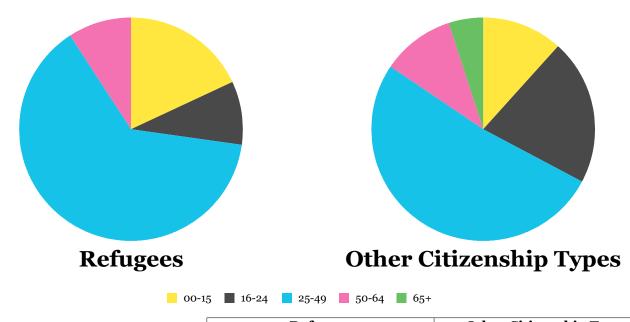
	Ref	ugees	Other Citize	enship Types
Female	5	45.5%	99	41.6%
Male	5	45.5%	122	51.3%
Others	1	9.1%	17	7.1%
Total	11	100.0%	238	100.0%



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Age



	Ref	Refugees		enship Types
00-15	2	18.2%	28	11.8%
00-1 <u>5</u> 16-24	1	9.1%	50	21.0%
25-49	7	63.6%	123	51.7%
25-49 50-64	1	9.1%	25	10.5%
65+	О	0.0%	12	5.0%
Total	11	100.0%	238	100.0%

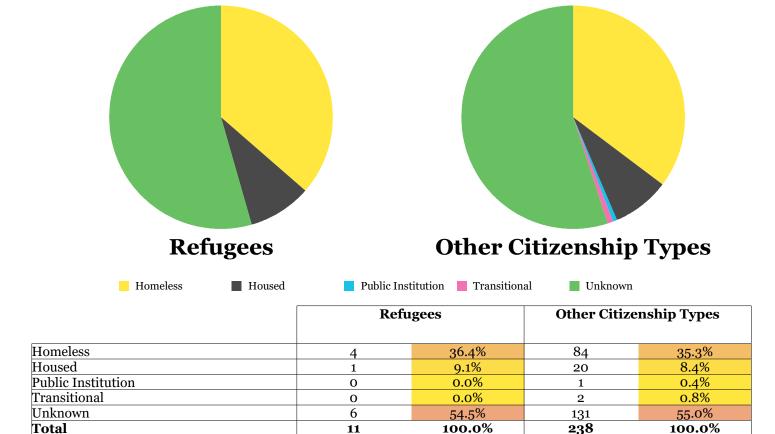
		Refugees	Other Citizenship Types
Age	Average Age	33.5	34.0
	Median Age	40.0	32.0



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#### **Housing Status**

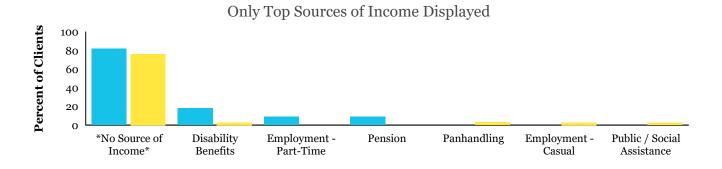




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#### Sources of Income



	Refugees	Other Citizenshi	ip Types	
	Refugees		Other Citizenship Types	
*No Source of Income*	9	81.8%	182	76.5%
Aboriginal Band Council	0	0.0%	2	0.8%
Canada Pension Plan (CPP)	0	0.0%	2	0.8%
Child Support	0	0.0%	1	0.4%
Child Tax Benefits	0	0.0%	2	0.8%
Disability Benefits	2	18.2%	7	2.9%
Emergency Housing Funding	0	0.0%	1	0.4%
Employment - Casual	0	0.0%	7	2.9%
Employment - Full-Time	0	0.0%	1	0.4%
Employment - Part-Time	1	9.1%	2	0.8%
Employment Benefits / Insurance (EI)	0	0.0%	3	1.3%
Employment Wage / Salary	0	0.0%	1	0.4%
Family and Friends	0	0.0%	3	1.3%
Old Age Security	0	0.0%	1	0.4%
Panhandling	0	0.0%	8	3.4%
Partner Support	0	0.0%	1	0.4%
Pension	1	9.1%	0	0.0%
Provincial Social Assistance	0	0.0%	3	1.3%
Public / Social Assistance	0	0.0%	6	2.5%
Self-Employment	0	0.0%	2	0.8%
Veterans Affairs Canada Disability Pension	0	0.0%	2	0.8%



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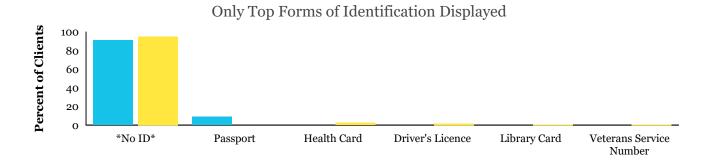
	Refugees		Other Citizenship Types	
Veterans Affairs Canada Financial Benefit	0	0.0%	4	1.7%
War Veterans Allowance/Veterans Benefits	0	0.0%	3	1.3%
Total	11	100.0%	238	100.0%



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#### Identification



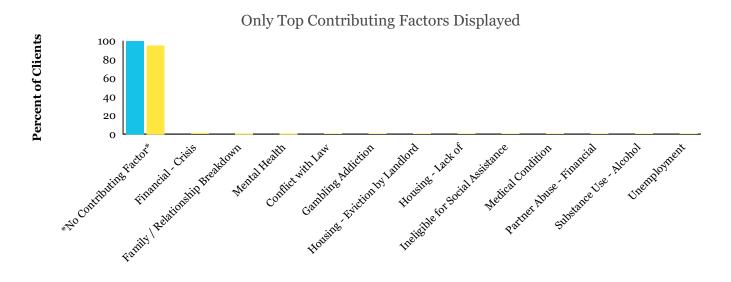
	Refugees Other Citizenship Types				
	Refugees		Other Citize	nship Types	
*No ID*	10	90.9%	226	95.0%	
Birth Certificate	0	0.0%	1	0.4%	
Driver's Licence	0	0.0%	4	1.7%	
Health Card	0	0.0%	6	2.5%	
Library Card	0	0.0%	2	0.8%	
Passport	1	9.1%	0	0.0%	
Public Transit ID	0	0.0%	1	0.4%	
Social Insurance Number	0	0.0%	1	0.4%	
Veterans Service Number	0	0.0%	2	0.8%	
Total	11	100.0%	238	100.0%	



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#### **Contributing Factors**



	Refu	Refugees		nship Types
*No Contributing Factor*	11	100.0%	226	95.0%
Conflict with Law	0	0.0%	1	0.4%
Family / Relationship Breakdown	0	0.0%	2	0.8%
Financial - Crisis	0	0.0%	3	1.3%
Gambling Addiction	0	0.0%	1	0.4%
Housing - Eviction by Landlord	0	0.0%	1	0.4%
Housing - Lack of	0	0.0%	1	0.4%
Ineligible for Social Assistance	0	0.0%	1	0.4%
Medical Condition	0	0.0%	1	0.4%
Mental Health	0	0.0%	2	0.8%
Partner Abuse - Financial	0	0.0%	1	0.4%
Substance Use - Alcohol	0	0.0%	1	0.4%
Unemployment	0	0.0%	1	0.4%
Total	11	100.0%	238	100.0%

Other Citizenship Types

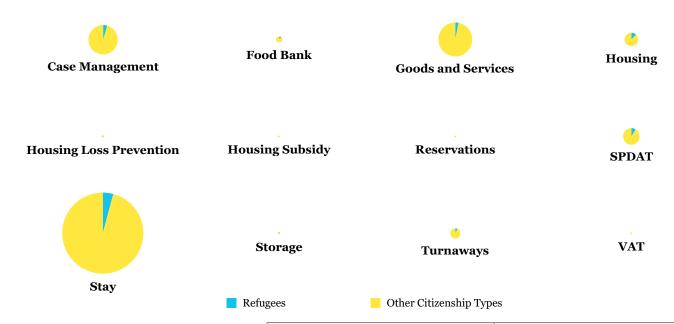
Refugees



#### Refugees

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Total Clients Served, by Service Type



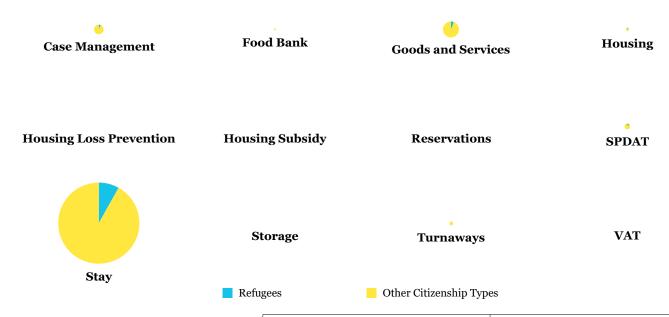
	Refugees		Other Citizenship Types	
Case Management	4	4.8%	80	95.2%
Food Bank	2	11.1%	16	88.9%
Goods and Services	3	3.1%	94	96.9%
Housing	5	12.8%	34	87.2%
Housing Loss Prevention	0	0.0%	8	100.0%
Housing Subsidy	0	0.0%	6	100.0%
Reservations	0	0.0%	6	100.0%
SPDAT	4	8.5%	43	91.5%
Stay	10	4.3%	223	95.7%
Storage	1	12.5%	7	87.5%
Turnaways	2	6.9%	27	93.1%
VAT	0	0.0%	6	100.0%
Total	11	4.4%	238	95.6%



### Refugees

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Total Services Provided, by Service Type



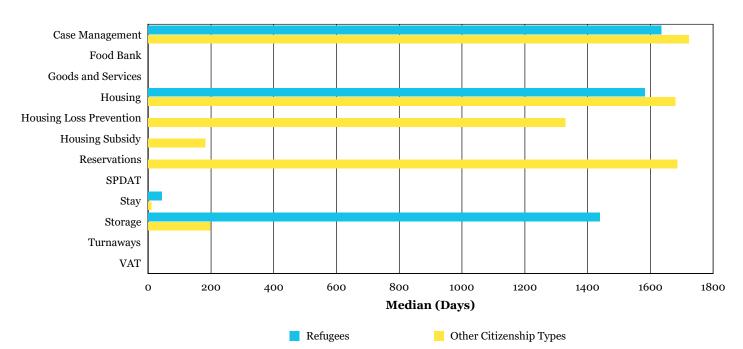
	Refu	gees	Other Citizenship Types		
Case Management	8	6.8%	109	93.2%	
Food Bank	3	11.1%	24	88.9%	
Goods and Services	12	6.1%	184	93.9%	
Housing	6	14.3%	36	85.7%	
Housing Loss Prevention	0	0.0%	8	100.0%	
Housing Subsidy	0	0.0%	6	100.0%	
Reservations	0	0.0%	6	100.0%	
SPDAT	8	11.9%	59	88.1%	
Stay	80	8.2%	897	91.8%	
Storage	2	16.7%	10	83.3%	
Turnaways	2	4.4%	43	95.6%	
VAT	0	0.0%	6	100.0%	
Total	121	8.0%	1,388	92.0%	



#### Refugees

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Median Service Duration in Days, by Service Type



	Refugees	Other Citizenship Types		
	Median (Days)	Median (Days)		
Case Management	1,635	1,723		
Food Bank				
Goods and Services				
Housing	1,582	1,679		
Housing Loss Prevention		1,330		
Housing Subsidy		183		
Reservations		1,686		
SPDAT				
Stay	44	10		
Storage	1,438	197		
Turnaways				
VAT				
Total	44	4		

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Homeless Refugee Clients by Priority

	Homeless Refugee Clients							
	Citizenship Status	Country Of Birth	Date Moved To Canada	Gender	Age	Chronic?	Total Service Duration	Count of Services Received
Henry, Freddie	Refugee			Male	40	Y	11,072	34
King, Lee	Refugee	Vietnam		Female	28	Y	1,681	11
Jackson, Edward	Refugee			Male	43	Y	1,333	11
Jones, Debbie	Refugee	Suriname		Female	27	Y	2,863	8
Garner, Mike	Refugee Claimant			Male	42	N	7,502	30
Wall, Matthew	Refugee Claimant			Male	51	N	8	6
Spears, Naomi	Refugee Claimant			Female	43	N	1,681	2
Spears, Faith	Refugee Claimant			Female	11	N	1,681	2
Spears, Ruby	Refugee Claimant			Female	8	N	1,681	2
Jimenez, Rodrigo	Refugee Claimant	El Salvador		Male	18	N	0	1