How to drive new admissions during the pandemic





Step 1: Make a list

"The money is in the list"

- Prospects
 - Segment by program
- Previous families (alumni)
- Strategic partners
- Existing students
- "Lost" students



Step 2: Define your pipeline

- New parent inquiry
- Tour scheduled (pending)
- Tour complete
- Application submitted
- Application accepted
- Enrollment agreement signed
- Intake complete
- Closed (Enrolled)
- Closed (Lost)



Step 3: Craft your message

- Custom messaging for each segment
- Start with Lost and Existing families
- Aim for "yes" or "no"
 - Never "Maybe"
 - If "No", Find out why
- Track your progress
- Follow up! (8 touches)



Pro-Tips:

- Address objections directly
- Use content to provide value
- You are always giving
- Ask for help
- Ask for referrals
- Be open about any issues or concerns
- Take away the risk



Cultivate your list

- Make compelling offers (Give!!!)
- Add a lead magnet to every page of your site
 - White papers
 - Quiz
 - Tuition document
 - Downloads
 - Videos
 - o Etc.
- Elevate yourself to the status of a thought leader
- Follow up!!



Tell people how to "buy"

- Consistent "calls to action"
- Schedule a tour (virtual tours)
 - Online scheduling
- Online applications
- Make yourself available
- Answer the phone
- Follow up!!!



Ask for the sale

- We think we're an excellent fit for each other...
- Would you like to move forward with enrollment?
- How soon would you like to enroll?
- Etc.



Invest in your website

- Quality content
- Mobile responsive
- Contact information readily apparent throughout the site
- Fast loading
- Easy to navigate



Google My Business

- Optimize your profile
- Update hours
- Add compelling imagery
- Cultivate testimonials
- Choose the right category

Questions?

