



Your Guiding Practice WITH THE WORLD

GUEST MASTERCLASS

PRESENTED BY JESS THENHAUS





WHAT YOU WILL LEARN

Why it's important to start sharing the message of your practice sooner than later.

How to get clear on who you're talking to and what you should be sharing about.

How to define your authentic marketing voice so it connects with your target audience.

How to create a system to support you in sharing your message so you don't feel overwhelmed and give up.





HITHERE, I'M JESS THENHAUS

Jess Thenhaus is a Certified Forest Therapy Guide, Holistic Health and Wellness Coach, and a Business and Marketing Strategist who brings over 20 years of experience supporting small businesses with everything from branding, messaging, marketing strategy, website, and ecommerce site design & development, digital and print design, social media strategy, and systems development.









IMPORTANT ACKNOWLEDGEMENTS

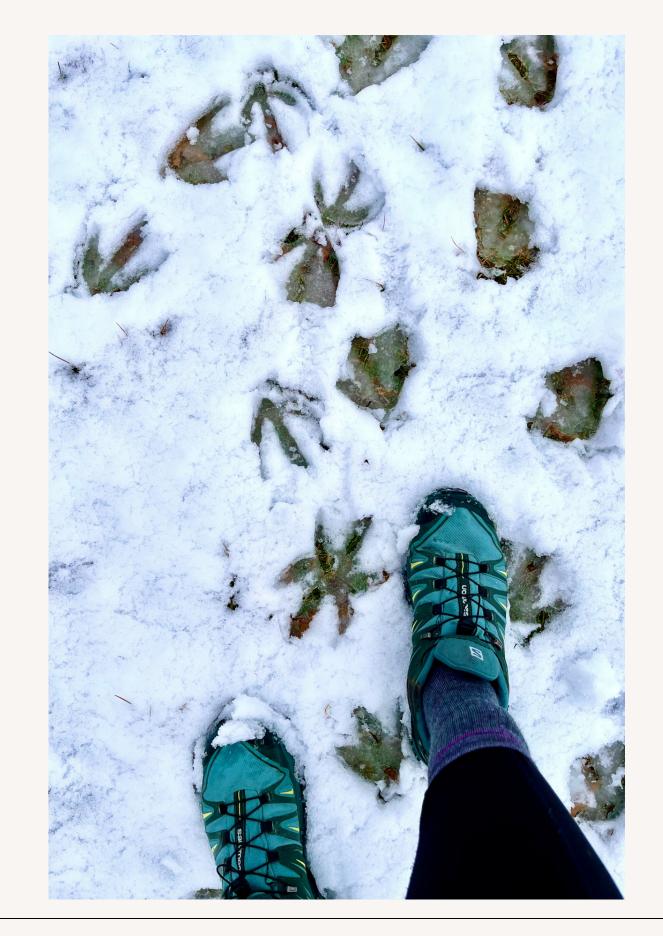
The land on which I practice are the ancestral lands of the Osage people among many others who have called this region home, including the Quapaw, Miami, Kaskaskia, and Kickapoo peoples. With deep reverence and gratitude for this land and inhabitants (past, present, and future) I prioritize supporting and applying regenerative practices where I am able, within the capacity I contain.

Marketing hat vs Guide hat / Yin/Yang

Minding my words // no "Shoulding" from me or on yourself

Take what feels helpful

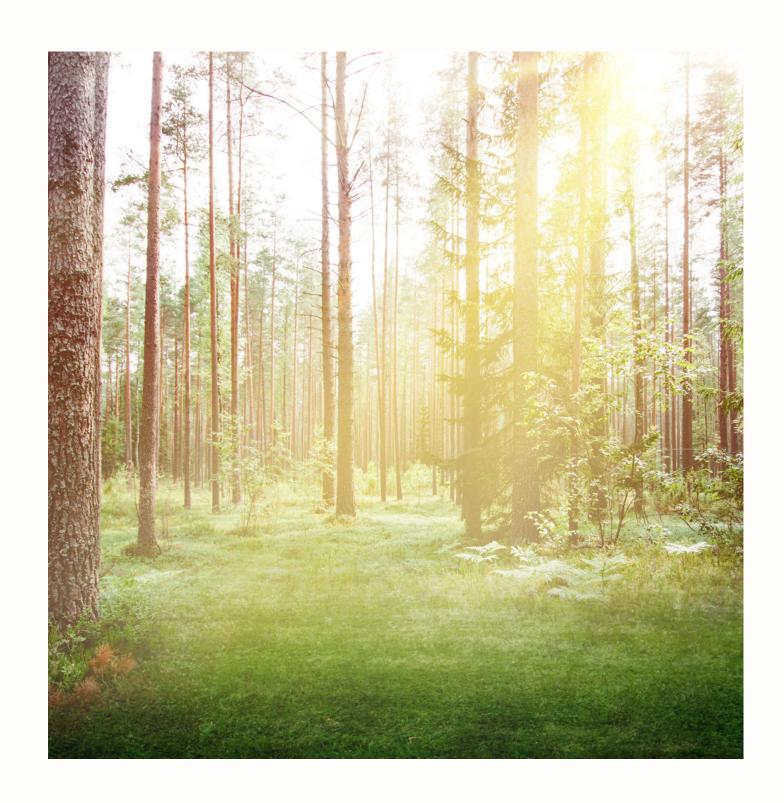
Broad spectrum overview vs info dumping











WHY SHARING YOUR MESSAGE IS IMPORTANT

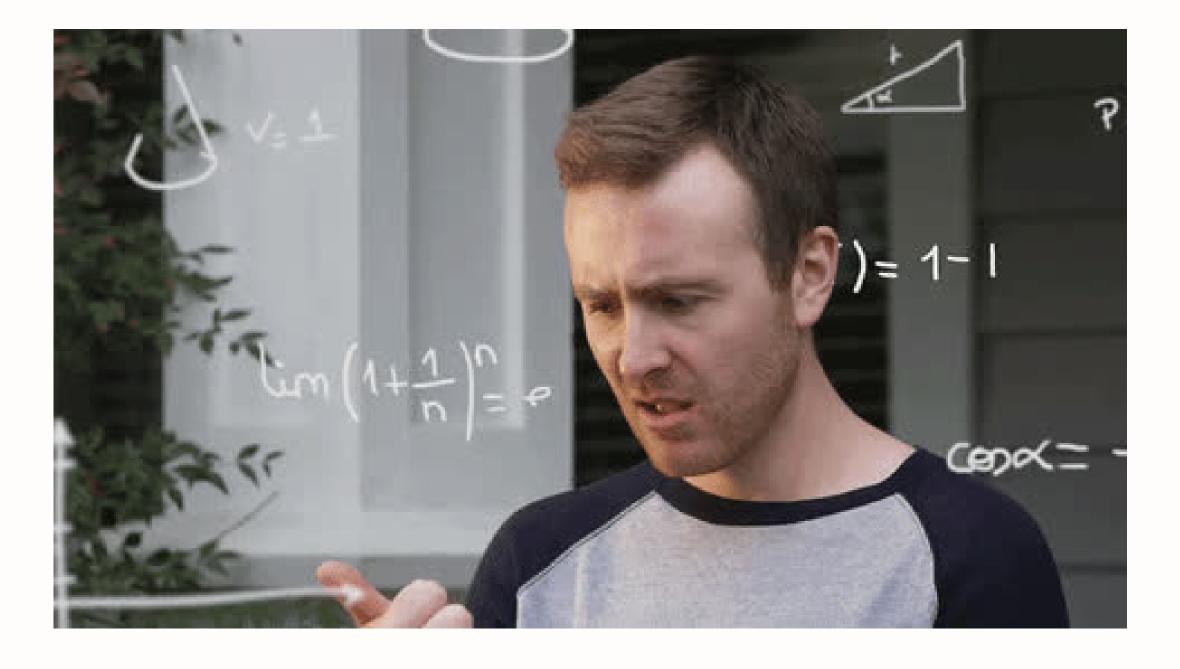
WHY IS THIS RELEVANT TO MY GUIDING PRACTICE?

- You have a unique message to share with the world
- When you start to share your message publicly, opportunities start to arise
- Withholding that message stifles you from growing both internally and with your guiding practice /business
- When you don't share your message, others lose the opportunity to have a life changing experiences
- Yes. Your words and what you have to say hold the possibility of transformation for others.





FEELING UNCERTAIN ABOUT YOUR MESSAGE OR SHARING YOUR MESSAGE?

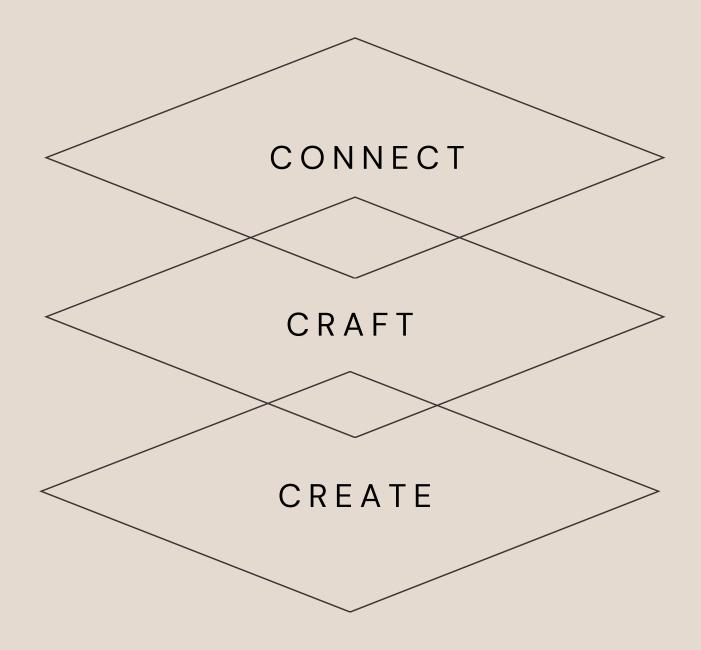






THE 3 STEP FRAMEWORK

A high level view of the process I'm taking you through today so you can start expressing yourself and the message behind your guiding practice.



THE THREE STEP FRAMEWORK

CALLING IN AND HONING YOUR MESSAGE

STEP ONE

CONNECT

Connecting both internally and externally to get clarity around who your work is for so you can start to shape your message and marketing voice.

STEP TWO

CRAFT

In order to reach your target audience, you need to find an authentic and consistent way to communicate your message, this step is all about defining and honing that voice.

STEP THREE

CREATE

Once you know who you're talking to and what you're marketing voice sounds like, it's time to start planning, creating and sharing your message!









Stepone: CONNECT

DEFINE YOUR MISSION & AUDIENCE

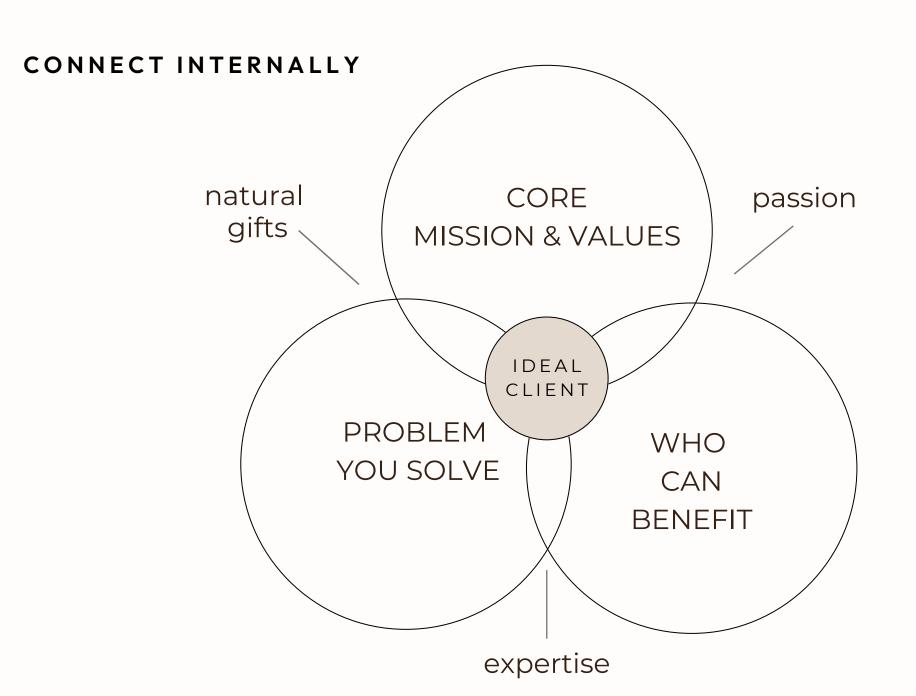
- INTERNALLY: Having clarity around the mission and values of your brand is the first step in being able to create messaging and content that will sell your products. (See Acorn's Marketing, Networking & Promotion Module 1 if you don't know this yet)
- EXTERNALLY: Begin growing an audience by establishing an online presence where you can create content that ignites engagement and fosters community. Your #1 goal with this content is to share value and knowledge in your own unique way so you can nurture and develop a relationship with a potential client (aka: lead).



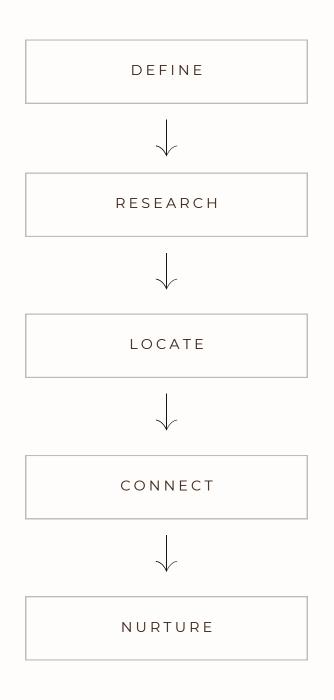


Connecting with your **Target Audience**

BIRDS EYE VIEW + WHERE WE'RE GOING WITH THIS



CONNECT EXTERNALLY









Who & Where are Your People?

DEFINING YOUR TARGET AUDIENCE

- Pinpoint the demographic that is right for your practice.
- Ask yourself who would benefit most from what you offer; consider their age, location, occupation and other relevant demographics.
- Once you've identified this group of people, research them further to understand what their wants and needs are, where are they spending time? What platforms are important to them? How can you connect with them?



Define your **Target Audience**

Gender:

Age:

Income:

Marital Status:

Occupation:

Location (city? suburbs? homeowner? renter?):

Hobbies:

Blogs/websites they follow:

What do they do with their free time and on weekends?:

What inspirational people does he/she follow right now?:

What are they wearing right now?

What's a typical day like for them?

What problem are they experiencing in relation to the service that you are offering?

How does this problem make them feel?

Why do they need a solution so badly?

What will happen if they don't find a solution?

What would be their ideal solution to this problem?







TARGET AUDIENCES

MISSION

Acorns helps new forest therapy guides establish and build a thriving guiding practice in a way that supports and feels in alignment with the guide.

Q2 GOALS

Increase membership enrollees by 30%

Seek new 2-3 channels for lead generation

Cultivate a following of 1k raving fans to like and share the message of their offerings

DISCLAIMER:

I TOTALLY MADE THIS UP. THIS MAY OR MAY NOT ALIGN WITH ACORN PROGRAM MARKETING THIS IS FOR INSTRUCTIONAL PURPOSES ONLY



Target Audience

EXAMPLE

PRIVATE:

- All genders
- Age: approx 25 65
- Income: \$45K+
- Lives in US
- Marital Status: Mixed
- Occupation: In transition, considering pivot, retired
- Hobbies: loves nature, spending time outside, walking, hiking, etc..
- Blogs/websites they follow: ANFT.earth, foresttherapyhub.com,
- What do they do with free time?
- What inspirational people does he/she follow right now?
- Struggling with getting started with guiding privately or publicly
- Wants to learn how to run the business aspect of guiding

- Understands that business/practice building needs to be a priority but struggles to prioritize it.
- Wants to pivot their work but doesn't think they have the time or feels guilty about taking time to start
- Doesn't know where to start with creating a successful guiding practice.
- Struggles to know what to do first with establishing a practice
- Wants to create a guiding practice in a way that doesn't feel pushy or overwhelming to them personally

B2B COLLABORATIONS:

- Forest and Nature Therapy programs and associations
- Businesses / organizations that facilitate and train nature based practitioners







TAKE ACTION

Define your Target Audience

IT'S TIME TO ACT. DEFINE YOUR TARGET AUDIENCE TO TAKE A STEP FORWARD NOW.





TAKE ACTION

Yay You! Celebrate!







DID YOU KNOW

Survey says...

A recent study by Sprout Social on consumer behavior found that a brand's tone of voice plays a vital role in helping a brand stand out amongst others. 40% consumers

Stated they prefer memorable content

33% consumers

Said they preferred a distinct personality

32%
CONSUMERS

Said they prefer compelling storytelling







Step two: CRAFT

DEFINE YOUR MARKETING VOICE

- The success of a business often depends on how well it's marketing voice is defined.
- In order to reach your target audience, you need to find an authentic and consistent way to communicate with them.
- Defining your marketing voice creates a consistent structure and framework around how you communicate.
- Helps you stand out and be memorable and makes it easier for you to write / create content.





QUESTIONS TO ASK YOURSELF TO SHAPE YOUR MARKETING VOICE:

Define Your Marketing Voice

one

What is the tone and language that your target audience will resonate with most?

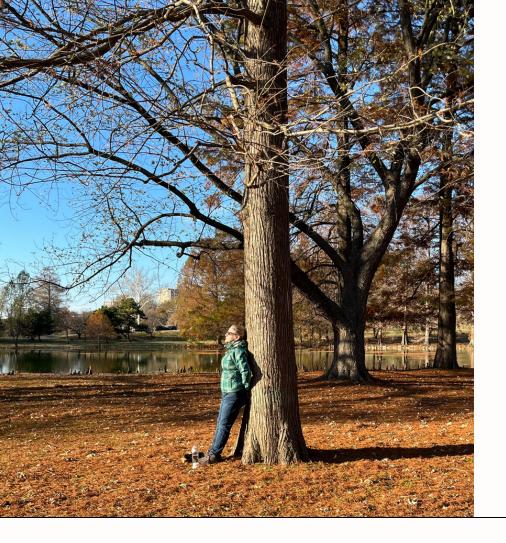
two

What struggles do they have and what does the voice that soothes those struggles sound like?

three What values do they align with?

four

What tone and messaging do they need to hear to know you align with their values?









Empower Your Marketing Voice

What are the key themes you keep using to reinforce your marketing voice?

Pull out the important messages you want people to attach to and make sure the marketing voice weaves the essence of these message into the content you create.



"Your bridge to the next part of your guiding journey."

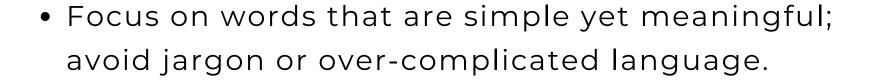






DEFINE YOUR KEY PHRASES

Key phrases are short phrases that you weave into your content over and over to help ensure that your message resonates with consumers and establishes trust.



- Consider how the words you choose align with your brand identity and values.
- By using authentic, simple language in your messaging, you can create memorable marketing content with lasting resonance — ultimately resulting in higher engagement from customers.



"Connecting to your path"

"Find ways to celebrate often"

"Honoring you and your own pace"







MISSION

Acorns helps new forest therapy guides establish and build a thriving guiding practice in a way that supports and feels in alignment with the guide.

Q2 GOALS

Increase membership enrollees by 30%

Seek new 2-3 channels for lead generation

Cultivate a following of 1k raving fans to like and share the message of their offerings

DISCLAIMER:

I TOTALLY MADE THIS UP. THIS MAY OR MAY NOT ALIGN WITH ACORN PROGRAM MARKETING THIS IS FOR INSTRUCTIONAL PURPOSES ONLY



Define the Marketing Voice

EXAMPLE

DEFINING THE MARKETING VOICE

VOICE:

- Speak to people who need to put self first
- Self Aware
- Invite people into the result
- Calming and reassuring
- You can do this your way
- Transparent
- A journey led by a guide
- Using language that is congruent to the 'way of the guide'

EMPOWER THE VOICE:

- Honor you and your own pace
- We're guides and we've built a practice and you can too
- Celebrate every small accomplishment
- Take what you need or what feels aligned
- Trust the Wisdom in nature
- Take it to the land
- Inclusive and no wrong ways
- Incorporation and practice development

KEY PHRASES:

- "Connecting to your path"
- "Honoring you and your own journey"
- "Find ways to celebrate often"







TAKE ACTION

Define your Marketing Voice

IT'S TIME TO ACT. DEFINE YOUR MARKETING VOICE TO TAKE A STEP FORWARD NOW.





Define the Marketing Voice

VOICE:

- What is the tone and language that your target audience will resonate with most?
- What struggles do they have and what does the voice that soothes those struggles sound like?
- What values do they align with?
- What tone and messaging do they need to hear to know you align with their values?

EMPOWER THE VOICE:

- What are the key themes you keep using to reinforce your marketing voice?
- What are the important messages you want people to attach to?
- What messages convey a clear benefit for and really connect with the audience's needs.
- What core messages do they identify with and need to hear?

KEY PHRASES:

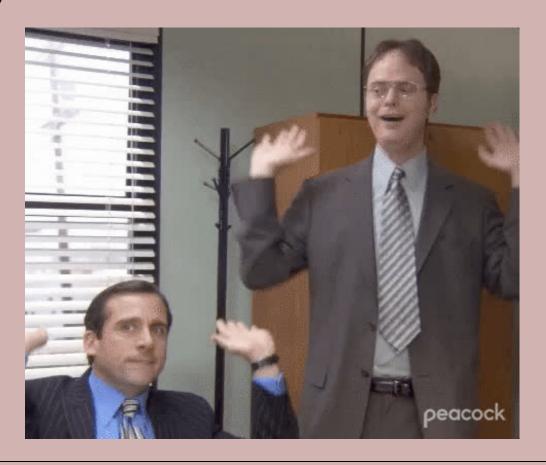
- Short phrases that you weave into your content over and over to help ensure that your message resonates with consumers and establishes trust.
- Focus on phrases that are simple yet meaningful; avoid jargon or over-complicated language.
- Consider how the words you choose align with your brand identity and values



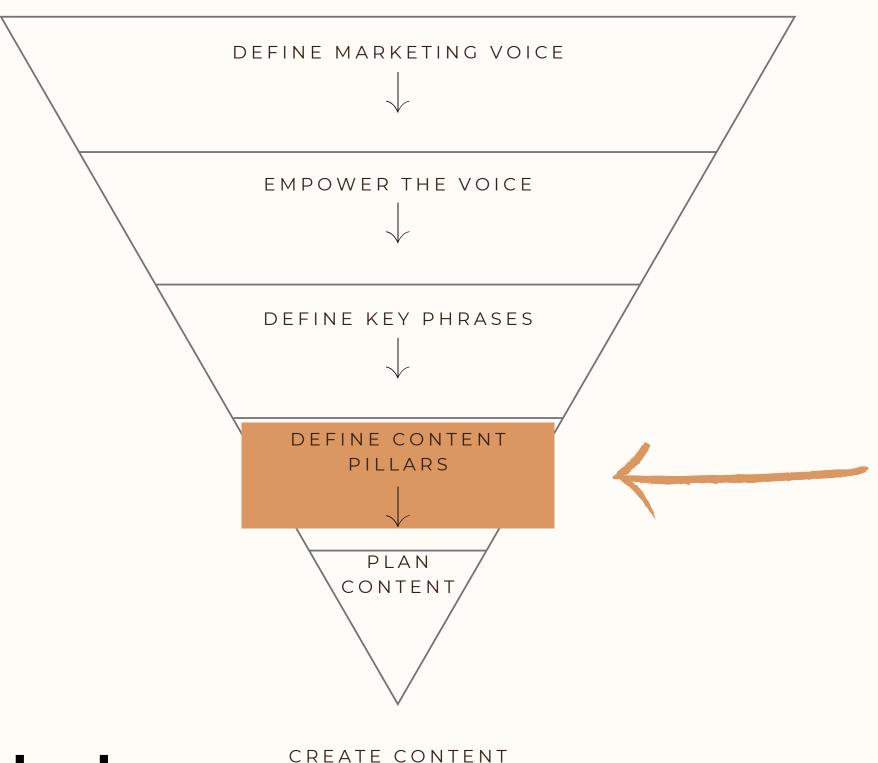


TAKE ACTION

Yay You! Celebrate!







Plan & Create Your Content BIRDS EYE VIEW

REFINE + SYSTEMIZE





DEFINE YOUR CONTENT PILLARS

Defining Content pillars is the first step in creating a content plan.

Pillars are 3-6 high level topics your content will be about.

Defining these now makes coming up with your content plan and brainstorming ideas much easier.







CONTENT PILLAR EXAMPLES

STORYTELLING PERSONAL SHARES ABOUT BEING A GUIDE FOR GUIDES

- Why we started Acorns(the story) the continued growth and learning of building Acorns (more storytelling)
- Ways we help guides (storytelling and literal)
- What it means to be part of the Acorns community (from your perspective - this could be sharing something you learned as a teacher from a student or evoking the feelings being a guide's guide elicits)
- Things learned from running Acorns (relatedness)

PRACTICAL TIPS FOR NEW GUIDES

- How to decide you're ready to create a guiding practice
- Tips for getting inspiration for building your practice
- How to navigate roadblocks around guiding (mental - tips or storytelling)
- How to navigate roadblocks around guiding (situational - tips or storytelling)
- Nature connection exploration teaser invitations for guides to tune in

BENEFITS AND HOW IT SUPPORTS YOU TO WORK WITH ACORNS

- Community Support- share an example
- A different approach to business
- Celebrations / testimonials of graduates/students
- Somatic and Inclusion/Belongingness infused into trainings
- Permissions to come as you are and be where you are

PROMOTIONAL

- Ways to work with Us
- Open Enrollment for Acorns
- Special Online events
- Collaborations
- In person trainings, workshops and retreats

Define your Content Pillars EXAMPLE

DISCLAIMER:
I TOTALLY MADE THIS UP. THIS MAY OR MAY NOT
ALIGN WITH ACORN PROGRAM MARKETING
THIS IS FOR INSTRUCTIONAL PURPOSES ONLY







TAKE ACTION

Define your Content Pillars

IT'S TIME TO ACT. DEFINE YOUR CONTENT PILLARS TO TAKE A STEP FORWARD NOW.



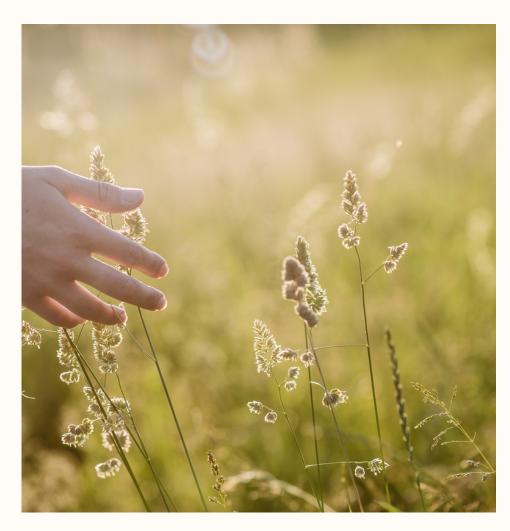


TAKE ACTION

Yay You! Celebrate!







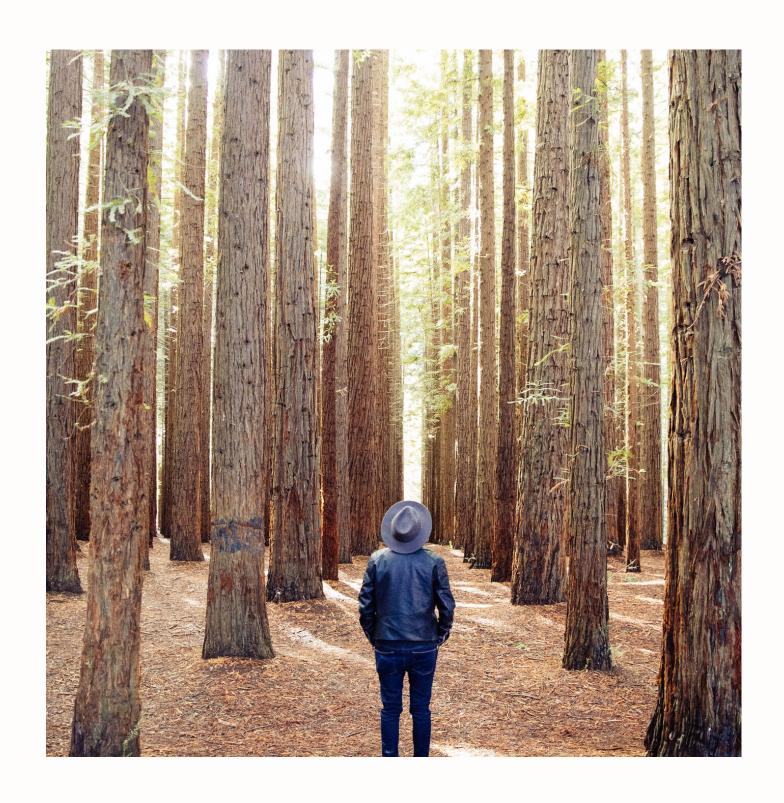
Step three: CREATE

PLANNING AND CREATING CONTENT

- Decide what types of content you will produce
- Using your content pillars and your promotions schedule as a guide, draft a content plan
- Establish a system for creating and managing your content







What Kind of Content?

DECIDING WHAT TYPE OF CONTENT TO PRODUCE

- Check in with yourself and lean in to the things that feel fun and easy-ish for you.
- There are tons of options and none of them are wrong.
- At the end of the day, it's about picking something that you will be most likely to follow through with.
- You definitely don't want to make a content plan that involves doing a buch of stuff you dislike - you'll NEVER do it.

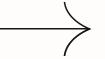




What type of Content to Make?

IF YOU: TRY:

LOVE TO WRITE



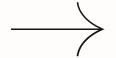
BLOG POSTS, NEWSLETTERS & INFO CAROUSELS ON SOCIAL MEDIA

LOVE TO TALK ABOUT FOREST THERAPY



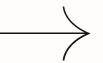
VIDEOS ON YOUTUBE, REELS ON INSTAGRAM/TIKTOK

LOVE TO TALK ABOUT FOREST THERAPY BUT ARE CAMERA SHY



PODCASTS AND WRITING ON PUBLIC PLATFORMS LIKE MEDIUM.COM OR SUBSTACK

LOVE TAKING PHOTOS OR VIDEO



USING YOUR WORK AS A
SPRINGBOARD FOR STORYTELLING
POSTS AND NEWSLETTERS







USE YOUR CONTENT PILLARS & PROMOTINAL SCHEDULE





DRAFT YOUR PLAN

Yes you can create content on the fly and if that feels good to you and you have the time, great!

For most people, they have the best intentions to create content but then find that when they sit down to do it, they are stuck trying to come up with with something write about.

You can avoid this conundrum by creating a content plan.

By spending a bit of time at the top of the quarter (or every 6 mos) things will be much easier in the long run.





THINGS TO CONSIDER

Tips for Drafting your Content Plan

Use your content pillars as themes to rotate through.

Consider creating an overarching monthly theme.

Consider a theme that helps lead up to or "seeds" an upcoming practice event (promotion).

Look at what's going on seasonally, are there themes relative to the time of year?

Are there any important things happening in your life that feel pertinent to share?

I prefer to map out 6 months of content but if you're just starting out, you might want to go quarterly so you can experiment with things and make adjustments every few months.

Using the template planner or creating your own spreadsheet is a great way to stay organized and intentional with creating content.

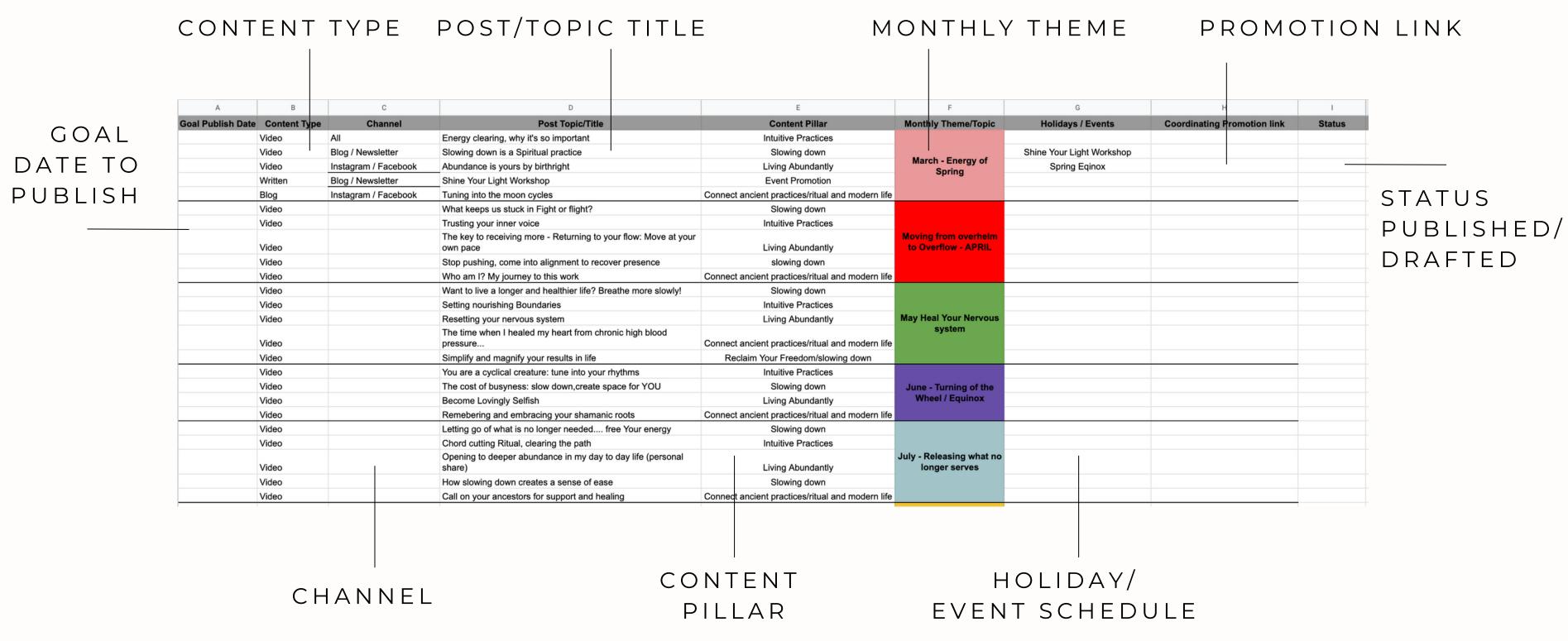
Consider what feels good to your body and also what is realistic for your schedule when determining how often to create something.







CONTENT PLAN EXAMPLE



Link to Access Template





A SYSTEM FOR CONTENT CREATION

Create a system to support your creation process

BATCH or SCHEDULE

PERSONAL RYHTHMS

MAKE A PLAN

LEAN INTO

- Plan! Create a CMO (Chief Marketing Officer) date on your calendar each month or quarter and flesh out the content plan.
- Batch! Pick a couple days per month or week to batch create content and post. Try not to build the plane as you fly. Consistency is key here, if you're creating on the fly, it's hard to sustain consistency.

- Use the pomodoro method to help you stay focused on creating.
- Lean into your personal rhythms. Are you most productive in the mornings? Don't plan a content creating session in the afternoon match up with your own cycles and rhythm to feel more easeful as you create.







A SYSTEM FOR

PRODUCTION + ASSETS

Create a system to organize and streamline your workflow

- Map out the workflow for whatever platforms you decide to create content for.
- Get a sense of how much time each post takes from start to finish.
- Consider using a scheduling tool or plan a "Content Posting day" on your weekly schedule so you don't have to dip into posting every day.

 Create a file system on your computer. Create folders by month, then add your images and document files.

YOU MADE IT!

Schedule / Post

Organize

Content

 Establish a naming convention for your files so you can easily sort and locate your files when it's time to post.

Evaluate tools & time required

Map out workflow for platform







do this

TRUST YOUR OWN WISDOM

Set up inspiration dates for yourself, journal, go for a walk, or take it to the land to set yourself up for a fruitful brainstorming, planning and content creation session.

BE CONSISTENT BUT FLEXIBLE

Set goals, make a plan, try to hold yourself accountable to it but follow your what your body/mind and intuition says you need.

KEEP AN EXPERIMENTAL MINDSET

When you keep the mindset that everything is just an experiment it helps you stay resilient. Nothing is wasted, nothing is a 'failure'. You've only learned what doesn't work. Don't be afraid to try different things.

don't do this

COMPARE AND DESPAIR

If you want to look to others for inspiration that's fine, but try to not get caught up in what other guides are doing, seek inspiration from other types of businesses that have an aligned mission rather than others in our field.

CREATE AN UNREALISTIC PLAN

Be realistic when planning, lean into what feels fun and intriguing to you and be realistic about the amount of time and energy you have to put into it. Don't beat yourself up if you realize you bit off more than you can handle, just adjust the plan.

OVERTHINK IT OR GET TOO MUCH IN YOUR OWN HEAD

Imperfect action is the path to success. Start before you feel 'ready' and just put something out there. You can always change things up and any action will be helpful (see the experimental mindset)





A BRIEF WORD ON BRANDING

- You don't need to have your branding figured out (or even a website set up) to get started sharing your message and creating content. (Read that again)
- 2 lf you don't have established branding, just keep it simple and be as consistent as possible! Just pick two or three colors for your communications and stick with them. Same goes for fonts. The simpler and easy something is to look at the better, and maintaining a consistent look (even if it's going to change) helps you look professional.

- Source images responsibly. Be mindful to respect copyright and artist's work. There are many free resources for images (Acorns has a listing of them in the Marketing and Networking Module).
- Best design advice I've ever received: When you're creating a graphic or flyer, for every element, color, or extra font you add, ask yourself what makes this element essential? If you don't have a good answer, simplify!





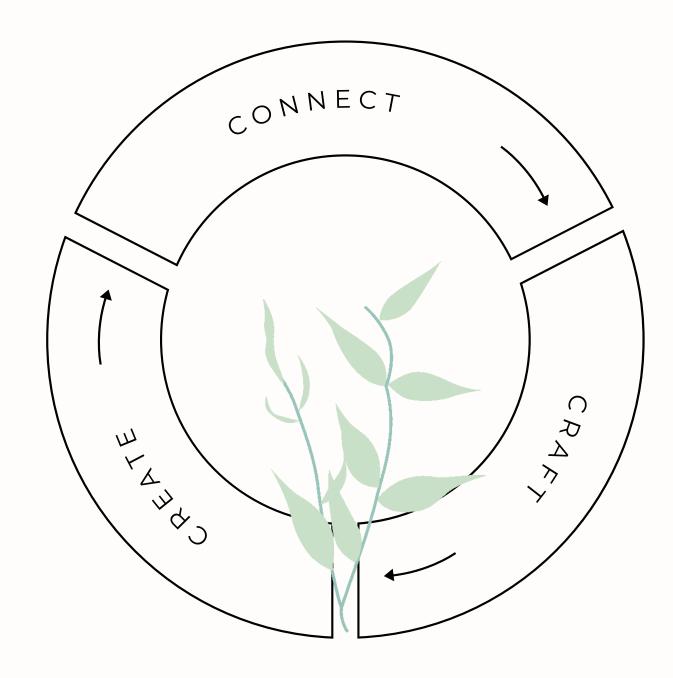
EVOLVE & GROW

Over time you will refine, finesse and likely redefine your message as your practice evolves and grows.

This three step framework is meant to be iterated and cycle with you as you need it.

Always coming back to the connect step, tuning in internally to what feels aligned for your practice and externally to who you serve.

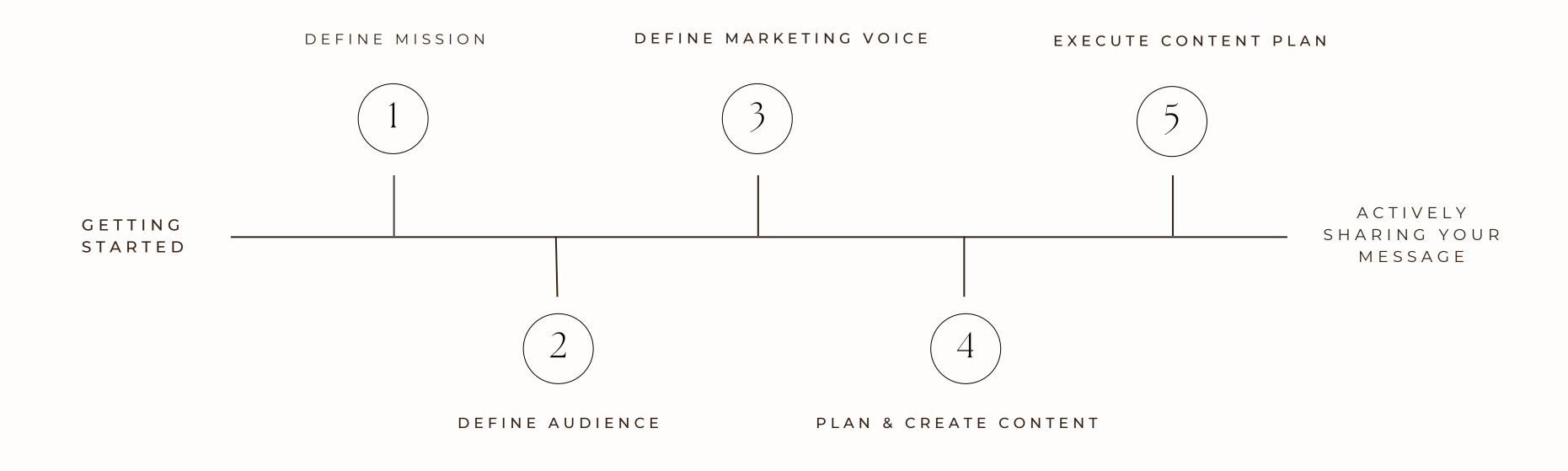
The crafting and creation steps will ebb and flow right along with you as you flex your content creation muscles and learn new tools and methods for sharing your message with the world.







TIMELINE STEP BY STEP PROCESS









THANK YOU!

STAY CONNECTED

MARKETING + CONSULTING



JESS-STL.COM
JESS@JESS-STL.COM

FOREST THERAPY + WELLNESS PROGRAMS



URBANFORESTTHERAPY.COM

JESS@URBANFORESTTHERAPY.COM

© @URBBANFOREST.THERAPY

pay be reproduced without written permission of the publisher.